



## QUALITY POLICY

Ventient Energy Services Ltd (Ventient) is committed to being Leaders in creating prosperity through safe and sustainable generation of renewable sourced electricity, through the provision of services which meet and exceed stakeholders and regulatory authorities needs and expectations. Its aim is, through close consultation, to be trusted partners in providing value-driven, innovative and responsible solutions to the energy challenges of the future.

To support, communicate and deliver this policy Ventient:

- proactively identifies the requirements and expectations of Ventient and its stakeholders.
- plans the operational and business support processes required to satisfy those needs; including; costing, procuring, site life evaluation and operating contracts.
- monitors the delivery processes for their efficiency and effectiveness, and implements improvements when opportunities are identified.
- monitors and evaluates stakeholder feedback using it as an opportunity to improve and addresses concerns in a prompt and professional fashion, resolving any issues in order to maintain stakeholder and business confidence.
- uses objectives and targets, business process monitoring, internal audits, corrective and preventive actions and management review processes to drive continuous improvement in the Quality Management System.
- sets challenging and realistic business objectives and targets which support efficiency and growth without compromising quality of service.
- complies with and where possible improves on the requirements of BS EN ISO 9001:2015 and all legislative controls.

The ultimate accountability for quality lies with the CEO of Ventient who ensures that it is given equal priority with other major business objectives.

Implementation of this policy is a line management responsibility requiring commitment from all employees, consultants and contractors. Specific arrangements and organisational responsibilities are detailed in the management system.

Adherence to this policy and associated processes and procedures is a condition of employment for Ventient's staff (including its subsidiaries) and a condition of engagement for consultants and contractors.

The senior management team of Ventient reviews the policy and its implementation at least annually and updates it as required following.